

Library Snapshot

2021-2022

Emphasized Service - Information Literacy Instruction

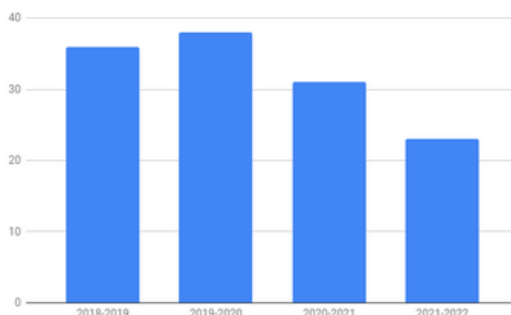
Information Literacy Instruction (ILI) is an important service provided by librarians in academic institutions. This instruction includes concepts such as choosing appropriate sources, accurately citing materials that are used in research, and strategies for locating authoritative materials.

The responsibility of ILI is divided between librarians to ensure as much expertise as possible when instructing students. Statistics collected by staff include the number of instructional sessions as well as the number of student contacts in each session.

During the 2021-2022 schoolyear, ILI was selected as the emphasized service. This service was chosen because of the dip in ILI between the 2019-2020 and 2020-2021 schoolyears. However, the decline in sessions continued.

Emphasis initiatives included integration of ILI instruction into Canvas (the college learning management system) and promotion of ILI services during colloquium.

Library staff will continue to promote ILI in the next school year.



Notes of Interest

- The Research Guide *Physician Assistant Studies* was the most popular research guide with almost 400 uses.
- *Guide/Junior Guide* was checked out 49 times; the most periodicals in the collection.
- 3 additional study spaces (Fick Room, LIB 111, and LIB 234) were added this year.



Online Resources

Research Guides - **17.0%**

Research Guides are curated sources of research resources such as databases, websites, and books available in the library. Each program has dedicated guides and faculty may request course guides as well. **Research Guides accessed 1,800.**

Databases - **11.3%**

Databases are online indexes of journals from various disciplines. **Databases accessed 7,410 times.**

Online Chat - **+32.4%**

Library staff monitor an online chat feature that can be accessed from a variety of library website pages. **The online chat feature was used 241 times**

Reference Statistics

RAP Appointments - **+46.9%**

The Research Assistance Program provides one-on-one research assistance to students. Patrons sign up on the library website and one hour is reserved for focused project assistance. **96 RAP appointments were scheduled**

Instruction - **-25.8%**

Librarians provide focused instruction in courses by faculty request. Topics may include library orientation, reading strategies, and research strategies. **23 instructional sessions were requested**

Heritage Inquiries - **-21.7%**

The Heritage Room staff provide assistance to patrons by individual request. Requests for archival materials come from across the country and worldwide. **Heritage Room inquiries were made 18 times.**

Space Statistics

Study Rooms: -**7.0%**

The Library maintains 15 study rooms for the use of faculty, staff, and students. The capacities and amenities of each study room vary by location and size. **Study rooms were booked 3,426 times 3186 with a total of 9,865 hours reserved.**

Circulation Statistics

Circulation: -**20.5%**

Circulation numbers include the number of monograph (physical book) items checked out to a patron, soft usage, and renewals. **Total circulation of books was 3,157**

Library Staff

Bliss Kuntz

Reference and Instruction Librarian
Director

Jill Donald

Public Services and Outreach Librarian

Marcia Nordmeyer

Circulation Manager and Reference Assistant